

Ben Daniels

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<http://www.bendaniels-cv.co.uk>

I am a responsible and flexible young man. I love to work within a team and also independently. I am hard working, have a good eye on details and I can be really attendant. I'm also innovative, I like to find new ways to bring ideas into my work and do everything to the highest standards. I always seek for new experiences and can communicate with different people and deal with complications.

Employment History

13/07/2015	Origin Housing <ul style="list-style-type: none">• First Line Support, Applications/Infrastructure• User Administration• Server 2008/2012 Administration• Property security, ID Badge• Mobile Asset Management (Blackberry, Tablets, Laptops)	Euston, London, UK
30/06/2014- 11/07/2014	Safe Tech design (Work Experience) <ul style="list-style-type: none">• Website development• Search Engine Marketing• Raw HTML5 and CSS Coding• Use of Dreamweaver and FileZilla	Rayleigh, Essex, UK
03/2014- 07/2015	Tesco Extra Check outs assistant (part time) <ul style="list-style-type: none">• Till operations• Customer service• Food preparations• Stock handling/order making	Romford, Essex, UK

References

HR	Origin Housing Ltd.	HR@originhousing.org.uk
Andrew Joseph	QA Apprenticeships	andrew.joseph@qa.com

Education

2015-2016	QA Apprenticeship	London, UK
2013-2015	Havering Sixth Form College	Essex, UK
2008-2013	The Royal Liberty School for Boys	Essex, UK
2002-2008	Crownfield Junior School	Essex, UK

Qualifications

QA Apprenticeship

- MTA: Windows Server Administration Fundamentals
- MTA: Security Fundamentals
- MTA: Networking Fundamentals

Havering Sixth Form College

- BTEC Extended Diploma in IT Level 3 (Distinction*, Distinction x2)

The Royal Liberty School

- GCSE – 5x A*-C
- BTEC First Cert in Media Production – Distinction
- NCFE - NCFE Level 2 Certificate in Equality & Diversity – B
- NCFE - NCFE Level 2 Award in Nutrition and Health – B

Skills

Constant use

- Service Desk Ticketing
- Adobe Acrobat Pro
- Netcall
- Active Directory
- Microsoft Office 2010/2016
- Property Security ID Badges
- Social Media Management
- Blackberry Administration Server
- Exchange server 2010
- Citrix App Centre
- Avaya Administration
- Microsoft Server 2008 R2/2012 R2
- PC Specifications/Repair Knowledge
- BYOD – ‘Bring your own device’ Management

Knowledgeable

- HTML5/CSS
- WordPress/Kentico
- Web Site Design/ cPanel/Plesk
- Visual Basics
- Microsoft Excel Formulas

Awards
<ul style="list-style-type: none">• Nominated for Microsoft Apprentice of the year – 2016